

2016-2017 Information Technology Strategic Plan

Strategic Priority No. 1: Develop campus initiatives that develop and nurture a sense of community around technology exploration and use.

Focus Area 1.1

Conduct activities that bring people together to increase awareness of how technology is currently being used and how it can be used even more effectively.

Focus Area 1.2

Identify and act on opportunities that use technology to increase efficiency and effectiveness for departments and individuals.

Aligns with the following:

2014-2017 Master Academic Plan, Focus Areas 1.1, 1.2, 2.2 and 2.3

Strategic Priority No. 2: Invest in technical support resources and services.

Focus Area 2.1

Design a guided technical support model that allows individuals to first help themselves, and also provides paths for receiving assistance when needed.

Focus Area 2.2

Work collaboratively to establish more consistent communication practices and expectations.

Focus Area 2.3

Provide students and employees prominent and convenient ways to share ideas for improving technology and support services.

Aligns with the following:

2014-2017 Master Academic Plan, Focus Areas 1.2, 2.1, and 3.5

Strategic Priority No. 3: Invest in classroom technologies that support a variety of pedagogies and learning activities.

Focus Area 3.1

Establish a collaborative system for identifying new technologies and their benefits.

Focus Area 3.2

Improve processes to better align the availability and installation of technology resources with demands and interests.

Aligns with the following:

2014-2017 Master Academic Plan, Focus Areas 1.2, 2.2, 3.1, 3.2, 3.3, 3.4, and 3.5